

Health Regulation Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>095027</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/07/2006</b>
NAME OF PROVIDER OR SUPPLIER  <b>MEDLINK NURSING CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>700 CONST. AVE. NE WASHINGTON, DC 20002</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
L 000	Initial Comments  A licensure survey was conducted on September 5 through 7, 2006. The following deficiencies were based on observations, record reviews and staff interviews. The sample included 24 residents based on a census of 116 residents on the first day of survey and two (2) supplemental residents.	L 000	<b>L099-1</b>  The Engineering Department powerwashed the dishroom. Janitorial closet tiles were replaced. All floor surfaces were cleaned.  The Engineering Department will check Dietary and repair or replace damaged areas.	10/1/06  10/22/06
L 099	3219.1 Nursing Facilities  Food and drink shall be clean, wholesome, free from spoilage, safe for human consumption, and served in accordance with the requirements set forth in Title 23, Subtitle B, D. C. Municipal Regulations (DCMR), Chapter 24 through 40. This Statute is not met as evidenced by: Based on observations during the survey period, it was determined that dietary services were not adequate to ensure that food was served in a safe and sanitary manner as evidenced by soiled floors, silverware, cutting boards and dish machine slats; and wet and/or soiled sheet and hotel pans. These findings were observed in the presence of dietary supervisors.  The findings include:  1. Floor surfaces in the main kitchen near the walk in refrigerators, dish machine, janitorial closet, and men's and ladies locker rooms, were soiled, damaged and in disrepair in five (5) of five (5) observations at 9:15 AM on September 5, 2006.  2. Leftover food particles were on spoons and knives after washing in the dish machine in 21 of 39 observations at approximately 2:45 PM on September 5, 2006.	L 099	Dietary department will be checked during weekly environmental rounds by Engineering Department Director/Designee.  The Engineering department will report all findings to the CQI Committee quarterly.  <b>L099-2</b>  New silverware canisters were ordered for use in dish machine.  As all residents who eat by mouth maybe potentially affected by the alleged deficient conduct. Here at Medlink Nursing Center will take corrective action in relation to all residents therefore no procedure for identifying potentially affected residents is necessary. The staff will be inserviced on safe and sanitary proper use of silverware canisters by Dietary Supervisor.  Supervisor/Designee will spot check cleanliness of dish machine. Monitoring will be documented on Supervisor Daily Check List.  The Dietary department will report all findings to the CQI Committee quarterly.	10/22/06  Jan 07 Apr 07 Jul 07  10/16/06  9/27/06  10/15/06  Jan 07

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

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If continuation sheet 1 of 7

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L 099	Continued From page 1  3. Cutting boards were stored on a rack for reuse in the pot wash area with stains and food particles on board surfaces in five (5) of six (6) observations at approximately 1:35 PM on September 5, 2006.  4. The slat surfaces on the clean side of the dish machine were soiled with food and mineral deposits in one (1) of one (1) observation at 1:25 PM on September 5, 2006.  5. Sheet pans were stored on a rack for reuse before they were allowed to dry in 22 of 22 observations at 1:40 PM on September 5, 2006.  6. Hotel pans (14 x 24 x 6 9 inches) and (8 x 14 x 10 inches) were wet with food particles on the inner and outer surfaces in 12 of 59 observations at 1:45 PM on September 5, 2006.	L 099	<b>L099-3</b>  Cutting boards were purchased on September 18 <sup>th</sup> .  The staff will be inserviced by Dietary Supervisor on proper cleaning of cutting boards and alert supervisor if cutting boards need to be replaced.  Supervisor/Designee will monitor and document on Supervisor Daily Check List.  The Dietary department will report all findings to the CQI Committee quarterly.	9/18/06  9/18/06  9/18/06  Jan 07
L 235	3236.4 Nursing Facilities  The temperature of hot water of each fixture that is used by each resident shall be automatically controlled and shall not exceed one-hundred and ten degrees Fahrenheit (110 F) nor be less than ninety-five degrees Fahrenheit (95 F). This Statute is not met as evidenced by: Based on observations during the survey period, it was determined that boilers, mixing valves and circulation pumps were not operating properly or were not adjusted to ensure that hot water temperatures were between 95 degrees and 110 degrees F (Fahrenheit). These findings were observed in the presence of the Maintenance Director.  The findings include:  Hot water temperatures were below 95 degrees F	L 235	<b>L099-4</b>  Slat surfaces were be replaced by Maintenance.  All residents who eat by mouth have potential to be affected. The staff will be inserviced on proper cleaning of slat surfaces and alert supervisor if slat surfaces need to be replaced.  Supervisor/Designee will monitor and document on Supervisor Daily Check List.  The Engineering department will report all findings to the CQI Committee quarterly.	10/10/06  10/22/06  10/22/06  Jan 07

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L 235	Continued From page 2  in residents' rooms and shower rooms in the following areas:  Fourth Floor Rooms 4122-94 degrees F, 4156-90 degrees F, 4110-80 degrees F and 4156-90 degrees F in four (4) of 10 observations between 9:45 AM and 4:45 PM on September 5, 2006.  Fifth Floor Rooms 5104-82 degrees F and 5132-92 degrees F in two (2) of 10 observations between 10:00 AM and 11:00 AM on September 6, 2006.  Sixth Floor Rooms 6146-92 degrees F and 6138-78 degrees F in two (2) of 10 observations between 11:20 AM and 2:00 PM on September 6, 2006.	L 235	<b>L099-5</b>  Inservice all staff on proper procedures for sheet pans.  All residents who eat by mouth have potential to be affected. The staff will be inserviced on proper storage and drying of sheet pans.  Supervisor/Designee will monitor and document on Supervisor Daily Check List.  The Engineering department will report all findings to the CQI Committee quarterly.	10/22/06  10/22/06  10/22/06  Jan 07
L 410	3256.1 Nursing Facilities  Each facility shall provide housekeeping and maintenance services necessary to maintain the exterior and the interior of the facility in a safe, sanitary, orderly, comfortable and attractive manner. This Statute is not met as evidenced by: Based on observations during the survey period, it was determined that housekeeping and maintenance services were not adequate to ensure that the facility was maintained in a safe and sanitary manner as evidenced by: marred and/or damaged night stands, tables, straight back chairs, chests, baseboards, entrance doors and handrails; missing vertical window slats; rusty and soiled Heating Ventilation and Air Conditioner (HVAC) louver covers and the Ansul fire protection system was not tested or serviced as required. These findings were observed in the presence of the Housekeeping and Maintenance Directors.	L 410	<b>L099-6</b>  Inservice all staff on proper procedures for hotel pans.  All residents who eat by mouth have potential to be affected. The staff will be inserviced on proper storage and drying of hotel pans.  Supervisor/Designee will monitor and document on Supervisor Daily Check List.  The Engineering department will report all findings to the CQI Committee quarterly.	10/22/06  10/22/06  10/22/06  Jan 07

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L 410	Continued From page 3  The findings include:  1. The top and edge surfaces of night stands ( fixed and freestanding) in residents' rooms were marred and damaged.  Fourth Floor Rooms 4103, 4110, 4122 and 4127 in four (4) of 11 observations between 9:45 AM and 4:45 PM on September 5, 2006.  Fifth Floor Rooms 5104, 5111, 5132, 5146, 5155 and 5157 in six (6) of 12 observations between 11:48 AM and 12:10 PM on September 6, 2006.  Sixth Floor Rooms 6118, 6119, 6128 and 6146 in four (4) of 11 observations between 12:20 PM and 2:00 PM on September 6, 2006.  2. Armrest, seat back and leg surfaces of straight back chairs and dining room tables were marred and scarred in residents' rooms and day rooms.  Fourth Floor day room in three (3) of 10 chairs and two (2) of three (3) table legs at 12:05 PM on September 6, 2006.  Fifth Floor day room in two (2) of two (2) chair legs at approximately 11:30 AM on September 6, 2006.  Sixth Floor straight back chairs marred in room 5146 in one (1) of seven (7) observations and day room in three (3) three of (3) observations, and one (1) of two (2) dining room tables in the dayroom at 11:50 AM on September 6, 2006.  3. The top and frontal surfaces of upright chests and bedside tables in residents' rooms were marred, scarred and damaged.	L 410	<b>L235</b>  The Engineering Department had an contractor come in to review hot water. Circulation system to be identified and repaired.  The Engineering Department will continue to monitor temperatures weekly to include duration of time water reaches desired temperature.  The Director of Engineering will check water temperatures during environmental rounds.  The Engineering department will report all findings to the CQI Committee quarterly.  <b>L410-1</b>  The Engineering Department intiated repairs/replace all nightstands identified in the survey.  The Engineering Department will check nightstands on all other units and repair or replace those that are damaged.  All nightstands will be checked weekly during environmental rounds by Engineering Department Director/Designee.  The Engineering Department will report findings to the CQI committee quarterly.	10/5/06 10/22/06  10/9/06 10/9/06  Jan 07 Apr 07 Jul 07  10/22/06 10/22/06 10/22/06  Jan 07 Apr 07 Jul 07

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L 410	<p>Continued From page 4</p> <p>Fourth Floor Rooms 4103, 4110, 4123, 4127 and 4147 in five (5) of 11 observations between 9:45 AM and 4:45 PM on September 5, 2006.</p> <p>Fifth Floor Rooms 5104, 5111, 5127 and 5146 in four (4) of 15 observations between 10:00 AM and 12:20 PM on September 6, 2006.</p> <p>Sixth Floor Rooms 6118, 6119, 6128, 6138 and 6146 in five (5) of 10 observations between 11:20 AM and 2:00 PM on September 6, 2006.</p> <p>4. Baseboards and wallpaper were soiled and separated from the wall and plastered walls were damaged in the following areas:</p> <p>Fourth Floor East and West hallways, hallway bathroom, soiled and clean linen rooms in five (5) of five (5) observations between 9:45 AM and 4:45 PM on September 5, 2006.</p> <p>Fifth Floor Rooms 5123, 5128, 5149, day room, soiled utility room, hallway bathroom and East and West hallways in eight (8) of eight (8) observations between 10:00 AM and 12:20 PM on September 6, 2006.</p> <p>Sixth Floor Rooms 6119, 6128 and East and West hallways in four (4) of four (4) observations between 11:20 AM and 2:00 PM on September 6, 2006.</p> <p>5. The frontal and edge surfaces of entrance doors were marred and scarred in residents' rooms and common areas.</p> <p>Fourth Floor Rooms 4122, nourishment room, shower room and clean and soiled utility rooms in five (5) of 10 observations between 9:45 AM and</p>	L 410	<p><b>L410-2</b></p> <p>The Engineering Department initiated repairs/replace all chairs and tables identified in the survey.</p> <p>The Engineering Department will check the chairs and tables on all other units and repair or replace those that are damaged.</p> <p>All chairs and tables will be checked weekly during environmental rounds by Engineering Department Director/Designee.</p> <p>The Engineering Department will report findings to the CQI committee quarterly.</p> <p><b>L410-3</b></p> <p>The Engineering Department initiated repair/replace all chest and tables identified in the survey.</p> <p>The Engineering Department will check the chest and tables on all other units and repair or replace those that are damaged.</p> <p>Chest and tables will be checked during weekly environmental rounds by Engineering Department Director/Designee.</p> <p>The Engineering Department will report findings to the CQI committee quarterly.</p>	<p>10/22/06</p> <p>10/22/06</p> <p>10/22/06</p> <p>Jan 07 Apr 07 Jul 07</p> <p>10/22/06</p> <p>10/22/06</p> <p>10/22/06</p> <p>Jan 07 Apr 07 Jul 07</p>

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L 410	Continued From page 5 4:45 PM on September 5, 2006.  Fifth Floor Rooms 5104, 5115, 5137, dayroom and clean and soiled utility rooms in six (6) of eight (8) observations between 10:00 AM and 12:20 PM on September 6, 2006.  Sixth Floor shower room and clean and soiled utility rooms in three (3) of 10 observations between 11:20 AM and 2:00 PM on September 6, 2006.  6. Handrails were marred and scarred in the East and West hallways on the fourth, fifth, and sixth floors in six (6) of six (6) observations between 9:45 AM and 4:45 PM on September 5, 2006 and 10:00 AM and 2:00 PM on September 6, 2006.  7. Vertical window slats were missing in residents' rooms and common areas in the following areas:  Fourth Floor Rooms 4123, 4131, 4135 and dayroom in four (4) of 10 observations between 9:45 AM and 4:45 PM on September 5, 2006.  Fifth Floor day room in one (1) of 15 observations at approximately 11:30 AM on September 6, 2006  Sixth Floor Rooms 6123, 6128 and 6138 in three (3) of 10 observations between 11:20 AM and 2:00 PM on September 6, 2006.  8. The top louver covers of HVAC units were soiled and rusty. In addition the bottom metal panels under the unit on the floor were soiled with accumulated debris.  Fourth Floor Rooms 4127, 4147, 4156 and dining	L 410	<b>L410-4</b> The Engineering Department has initiated repairs/replace all baseboards and wallpaper identified on the survey.  The Engineering Department will check the baseboards and wallpaper on all other units and repair or replace those that are damaged.  Baseboards and walls will be checked during weekly environmental rounds by Engineering Department Director/Designee.  The Engineering department will report all findings to the CQI Committee quarterly.  <b>L410-5</b> The Engineering Department has initiated repairs/replace doors identified on the survey.  The Engineering Department will check all other areas and repair or replace damaged doors.  Doors will be checked during weekly environmental rounds by Engineering Department Director/Designee.  The Engineering department will report all findings to the CQI Committee quarterly.	10/22/06  10/22/06  10/22/06  Jan 07 Apr 07 Jul 07  0/22/06  10/22/06  10/22/06  Jan 07 Apr 07 Jul 07

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L 410	Continued From page 6  room in four (4) of 11 observations between 9:45 AM and 4:45 PM on September 5, 2006.  Fifth Floor Rooms 5115, 5128, 5145 and 5157 in four (4) of 15 observations between 10:00 AM and 12:20 PM on September 6, 2006.  Sixth Floor Rooms 6111, 6118, 6123, 6153 and 6156 in five (5) of 10 observations between 11:20 AM and 2:00 PM of September 6, 2006.  9. Facility staff failed to test and service the Ansul fire protection system as required.  The Ansul fire protection system tag indicated that the system was last tested and/or serviced in January 2006. The system is required to be tested and serviced every six (6) months. The Ansul fire protection system was observed in the kitchen at 1:00 PM on September 5, 2006.	L 410	<b>L410-6</b>  The Engineering Department initiated repairs all handrails identified in the survey.  The Engineering Department will check handrails on all the other units and repair those that are damaged.  All handrails will be checked weekly during environmental rounds by the Engineering Department Director/Designee.  The Engineering Department will report findings to CQI committee quarterly.  <b>L410-7</b>  The Engineering Department initiated replacement of all vertical window slats identified on the survey.  The Engineering Department will check all other vertical slats and replace the missing slats.  All vertical slats will be checked during weekly environmental rounds by Engineering Department Director/Designee.  The Engineering Department will report findings to the CQI committee quarterly.	10/22/06  10/22/06  10/22/06  Jan 07 Apr 07 Jul 07  10/06/06  10/22/06  10/22/06  Jan 07 Apr 07 Jul 07

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L 410	<p>Continued From page 6</p> <p>room in four (4) of 11 observations between 9:45 AM and 4:45 PM on September 5, 2006.</p> <p>Fifth Floor Rooms 5115, 5128, 5145 and 5157 in four (4) of 15 observations between 10:00 AM and 12:20 PM on September 6, 2006.</p> <p>Sixth Floor Rooms 6111, 6118, 6123, 6153 and 6156 in five (5) of 10 observations between 11:20 AM and 2:00 PM of September 6, 2006.</p> <p>9. Facility staff failed to test and service the Ansul fire protection system as required.</p> <p>The Ansul fire protection system tag indicated that the system was last tested and/or serviced in January 2006. The system is required to be tested and serviced every six (6) months. The Ansul fire protection system was observed in the kitchen at 1:00 PM on September 5, 2006.</p>	L 410	<p><b>L410-8</b></p> <p>The Engineering Department cleaned all HVAC units in the areas identified in the survey.</p> <p>The Engineering Department will check the HVAC units in all other rooms for cleanliness.</p> <p>All HVAC units will checked during weekly environmental rounds by Engineering Department Director/Designee.</p> <p>The Engineering Department will report findings to the CQI Committee quarterly.</p> <p><b>L410-9</b></p> <p>The Director of Engineering contacted vendor to test the Ansul Fire System. Test completed.</p> <p>The Director of Engineering will contact vendor every six months to ensure compliance.</p> <p>The Director of Engineering will check PM schedule 30 days prior to expiration date and contact vendor.</p> <p>The Engineering department will provide report to the CQI Committee.</p>	<p>9/15/06</p> <p>10/22/06</p> <p>10/22/06</p> <p>Jan 07 Apr 07 Jul 07</p> <p>9/6/06</p> <p>9/6/06</p> <p>9/6/06</p> <p>Mar 07 Sep 07</p>